



**Survey about Non-Governmental Organizations and Businesses
2017**

Questionnaire

[INTERVIEWER! GREET THE HOUSEHOLD MEMBER IN GEORGIAN. IF THE HOUSEHOLD MEMBER DOES NOT REPLY IN THE SAME LANGUAGE, PROBE OTHER LANGUAGES APPLICABLE IN THIS CLUSTER (IF ANY). IF THE HOUSEHOLD MEMBER DOES NOT REPLY IN ANY OF THE LANGUAGES, PROVIDE THIS INFORMATION IN THE INTERVIEWER FORM.]

[INTERVIEWER! MAKE SURE YOU ARE TALKING TO AN ADULT (18 YEARS OLD OR OLDER). MEMORIZE THE FOLLOWING TEXT AND ADDRESS THE PERSON WHO OPENED THE DOOR IN THE LANGUAGE THE PERSON ANSWERED YOU IN. IF THE HOUSEHOLD MEMBER REFUSES TO PARTICIPATE AT ANY POINT DURING THE INTRODUCTION, PROVIDE THIS INFORMATION IN THE INTERVIEWER FORM.]

Hello, my name is */last name and first name/* and I represent the Caucasus Research Resource Centers, an independent, non-profit research center. We are conducting a national survey on important issues in Georgia and would like to ask your household a number of questions to help better understand people's opinions in our country. Your household has been selected randomly, along with a couple thousand other households in

Georgia and it is very important for the reliability of the results that you agree to participate in this survey.

Participation in our survey is voluntary and will be confidential and completely anonymous. The household member who responds to the survey will not have their name linked to the responses recorded on this survey, nor will researchers be able to link your identity or address to the responses recorded. On behalf of our organization, I ask you to help us understand what people think about life in our country.

This interview will take approximately 30 minutes, depending on the size of your household. I will need your help to identify the adult household member I will be interviewing. This selection should be done according to a special procedure that ensures random selection of the respondent. It's very important that we follow certain steps while identifying this member of the household.

Let's talk about your household. By "household" we mean people currently living with you most of the time, regardless of their legal place of residence, and who share income and expenses. I would like to ask you to tell me only about the members who currently live with you, spending at least 4 nights in this house per week.

V4. Please tell me, according to the definition provided, how many people, including you, live in your household currently?

[INTERVIEWER! WRITE DOWN THE NUMBER.]

|__|__| PEOPLE

<i>(Don't know)</i>	-1	NON-
<i>(Refuse to answer)</i>	-2	RESPONSE

V5. And how many adults (age 18 or older), including you, live in your household currently?

[INTERVIEWER! WRITE DOWN THE NUMBER.]

|__|__| ADULTS

<i>(Don't know)</i>	-1	NON-
<i>(Refuse to answer)</i>	-2	RESPONSE

V6. Please list the age of all adult male members of your household, starting with the oldest one. Thank you!

[INTERVIEWER! WRITE THE PROVIDED INFORMATION IN COLUMNS “Sex” AND “Age” OF TABLE V6 BELOW. DO NOT RECORD HOUSEHOLD MEMBERS’ NAMES.]

V7. Now, please list the age of all adult female members of your household, starting with the oldest one. Thank you!

[INTERVIEWER! WRITE THE PROVIDED INFORMATION IN COLUMNS “Sex” AND “Age” OF TABLE V6 BELOW. DO NOT RECORD HOUSEHOLD MEMBERS’ NAMES.]

TABLE V6

No.	Sex	Age	Selected household member
1.			
2.			
3.			
4.			
5.			
6.			

[THE COMPUTER PROGRAM WILL SELECT THE RESPONDENT BASED ON A KISH TABLE.]

I will have to interview [sex and age of selected household member]	_____
Is this person currently at home?	1 Yes 0 No
IF ‘YES’:	Can I interview this household member?
IF ‘NO’:	Will this household member be back to the household today, tomorrow, or the day after tomorrow?
IF ‘NO’:	Thank you very much! → NON-RESPONSE. FILL IN THE code ‘9’ in the INTERVIEWER FORM.
[INTERVIEWER! YOU ARE NOT ALLOWED TO REPLACE THE SAMPLED HOUSEHOLD MEMBER!]	
<i>IF ‘YES’:</i>	FILL IN THE CODE ‘5’ IN THE INTERVIEWER FORM AND COORDINATE

DATE AND TIME OF YOUR SECOND / THIRD VISIT.

[INTERVIEWER! IF THE SAMPLED HOUSEHOLD MEMBER IS NOT AT HOME AND WILL NOT BE BACK FOR IN THE NEXT SEVERAL DAYS (DURING THE PERIOD OF FIELDWORK), THANK THE HOUSEHOLD MEMBER AND DOCUMENT NON-RESPONSE IN THE INTERVIEWER FORM.]

[INTERVIEWER! IF THE SAMPLED HOUSEHOLD MEMBER REFUSES TO PARTICIPATE IN THE SURVEY, THANK THE HOUSEHOLD MEMBER AND DOCUMENT NON-RESPONSE IN THE INTERVIEWER FORM.]

[INTERVIEWER! IF MORE THAN ONE LANGUAGE IS OFFERED IN THIS CLUSTER, ASK QUESTION L1 IN THE LANGUAGE THE SELECTED RESPONDENT ANSWERED YOU. IF ONLY ONE LANGUAGE IS OFFERED IN THIS CLUSTER, START THE INTERVIEW WITHOUT ASKING QUESTION L1.]

L1. In which language would you like to conduct this interview? Would you prefer...
[READ OUT]

[INTERVIEWER! ONLY READ OUT LOUD THE LANGUAGES AVAILABLE IN THIS CLUSTER.]

<i>Armenian,</i>	1		
<i>Azerbaijani,</i>	2		
<i>Georgian,</i>	3		
<i>(None of these languages)</i>		<table border="1"><tr><td>FILL IN THE APPROPRIATE CODE IN THE INTERVIEWER FORM</td></tr></table>	FILL IN THE APPROPRIATE CODE IN THE INTERVIEWER FORM
FILL IN THE APPROPRIATE CODE IN THE INTERVIEWER FORM			
OTHER LANGUAGE:	4		

<i>(Don't know)</i>	-1		
<i>(Refuse to answer)</i>	-2		

[INTERVIEWER! AFTER THE RESPONDENT CHOOSES THE LANGUAGE, START FILLING IN THE QUESTIONNAIRE IN THE RESPECTIVE LANGUAGE.]

[INTERVIEWER! IF THE RESPONDENT CHOOSES NONE OF THE LANGUAGES OFFERED, THIS IS CONSIDERED NON-RESPONSE. IF YOU CAN DETERMINE IT, ENTER THE RESPONDENT'S LANGUAGE OF CHOICE IN THE SPACE PROVIDED ("OTHER LANGUAGE" IN QUESTION L1). THANK THE RESPONDENT AND DOCUMENT NON-RESPONSE IN THE INTERVIEWER FORM.]

T1. Date of interview: |_|_|_| |_|_|_|
 Day Month

T2. Time interview started: |_|_|_| |_|_|_|
 Hour Minute

[INTERVIEWER! USE 24-HOUR CLOCK.]

1. Could you please tell me which of these activities have you been involved in during the past 2 years?

		Yes	No	<i>Don't know</i>	<i>Refuse to answer</i>
1.	Attended a public meeting. [INTERVIEWER! BY PUBLIC MEETING, WE MEAN A GATHERING OF THE MEMBERS OF A GIVEN COMMUNITY IN ORDER TO DISCUSS THE ISSUES THAT ARE OF IMPORTANCE FOR THE COMMUNITY MEMBERS.]	1	0	-1	-2
2.	Organized a public meeting.	1	0	-1	-2
3.	Helped cleaning a public space (e.g. entrance to the apartment building, school or church yard, or other).	1	0	-1	-2
4.	Planted a tree outside your yard or land.	1	0	-1	-2
5.	Signed a collective letter or petition, including online petition to resolve an important public issue.	1	0	-1	-2
6.	Launched a signature collecting or petition campaign about an important public issue.	1	0	-1	-2
7.	Participated in the training or other event organized by a non-governmental organization.	1	0	-1	-2
8.	Received a visit from a representative of a non-governmental organization at your work or home.	1	0	-1	-2
9.	Called or went to the office of an NGO.	1	0	-1	-2

10.	Called or went to the local municipality office.	1	0	-1	-2
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2. [SHOW CARD 2] I will read out a list of social institutions and political unions. Using this card, please assess your level of trust toward each of them. Please tell me how much do you trust or distrust ...

		Code	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	The Georgian Army?	_ _ _	-1	-2
2	The Court system in Georgia?	_ _ _	-1	-2
3	NGOs?	_ _ _	-1	-2
4	The President of Georgia?	_ _ _	-1	-2
5	The Prime-minster of Georgia?	_ _ _	-1	-2
6	The Parliament of Georgia?	_ _ _	-1	-2
7	Political parties?	_ _ _	-1	-2
8	Police?	_ _ _	-1	-2
9	Local government entities?	_ _ _	-1	-2
10	Religious institutions to which you belong?	_ _ _	-1	-2
11	The European Union?	_ _ _	-1	-2
12	The Eurasian Economic Union, established by the Russian Federation?	_ _ _	-1	-2

3. [SHOW CARD 3] Now I will read out a list of important issues. Using this card please tell me who do you think can best manage the following issues in Georgia? [INTERVIEWER! Only one answer.]

		Code	(No one)	(This issue is resolved)	(Don't know)	(Refuse to answer)
1	Protection of human rights	__	-4	-5	-1	-2
2	Fighting corruption	__	-4	-5	-1	-2
3	Creating a favorable environment for business	__	-4	-5	-1	-2
4	Resolving unemployment	__	-4	-5	-1	-2
5	Protection of employees' rights.	__	-4	-5	-1	-2
6	Ensuring rule of law	__	-4	-5	-1	-2
7	Environmental protection	__	-4	-5	-1	-2
8	Road rehabilitation, road construction	__	-4	-5	-1	-2
9	Assisting the socially vulnerable population	__	-4	-5	-1	-2
10	Raising public awareness	__	-4	-5	-1	-2

4. Do you think that living conditions in Georgia will improve if . . .

		Will improve	Will not improve	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	... people participate in protests?	1	0	-1	-2
2	... people show initiative when resolving outstanding issues, for example, will demand construction of new roads?	1	0	-1	-2
3	... people get involved in the work of political parties?	1	0	-1	-2
4	... people participate more actively in presidential and parliamentary elections?	1	0	-1	-2
5	... people participate more actively in local elections?	1	0	-1	-2
6	... people get involved in the work of non-governmental organizations?	1	0	-1	-2

5. [SHOW CARD 5] Which of the following statements do you agree with?

[INTERVIEWER! AFTER THE RESPONDENT CHOOSES THE STATEMENT, ASK: “Do you agree with this statement, or do you agree very strongly with this statement?” ACCEPT ONLY ONE ANSWER.]

Statement 1: People should participate in protest actions against the government, as this shows the government that the people are in charge.		Statement 2: People should not participate in protest actions against the government, as it threatens stability in our country.	
<i>Agree very strongly with Statement 1</i> 1	<i>Agree with Statement 1</i> 2	<i>Agree with Statement 2</i> 3	<i>Agree very strongly with Statement 2</i> 4
<i>[DO NOT READ] Agree with neither</i>		5	
<i>(Don't know)</i>		-1	
<i>(Refuse to answer)</i>		-2	

6. Are you a member of any union, club or association at the moment? This may be a book readers’ club, union of writers or artists, theater, dance or sports lovers union, or an online union of people having similar interests.

[INTERVIEWER! We do not mean the membership in professional associations, like an association of dentists. We are interested if the person participates in the activities of the associations, no matter whether s/he is officially a member of such an association or not.]

Yes	1	GO TO QUESTION 10
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

7. [SHOW CARD 7 (Rotation)] What is the main reason you joined this organization?

[INTERVIEWER! Accept only one answer. If the respondent is a member of several organizations ask only about the most important one.]

It helps me to make useful connections	1
My friends are members of this organization	2

I believe that I am doing an useful thing for Georgia	3
It helps me to gain useful experience	4
This is good for my reputation	5
Issues the organization works on concern me/my family directly	6
I became a member for fun	7
I earn some income from time to time	8
Other	9
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

8. Please tell me, do you receive monetary income from this organization?

[**INTERVIEWER!** We mean any kind of monetary income that the respondent receives regularly. If the respondent is a member of several organizations, ask this question about the most important one for him/her.]

Yes	1
No	0
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

9. Have you ever received a non-monetary benefit from this organization? (For example: a trip, an excursion, a present).

[**INTERVIEWER!** If the respondent is a member of several organizations ask this question about the most important one for him/her.]

Yes	1
No	0
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

10. Whether or not you are currently a member of any union, club, organization or association, would you become a member of an organization which, upon its own initiative, works on solving important issues for Georgia?

[INTERVIEWER! We mean membership that is based on volunteering. This organization or its activities should not be a source of income for the respondent.]

Yes	1	GO TO QUESTION 12
No	0	
<i>(Don't know)</i>	-1	GO TO QUESTION 12
<i>(Refuse to answer)</i>	-2	

11. What is the main reason you would not become a member of this kind of organization?

[INTERVIEWER! Do not read. Correspond. Only one answer.]

I prefer to stick to my personal/ family's affairs	1
I think it is a waste of time	2
I do not believe that such organizations really exist	3
I do not trust people who are members of this kind of organization	4
I will have no benefit from being a member of this kind of organization	5
I won't be able to change anything anyway	6
This kind of organization does the same things as the government	7
I do not know how to get in touch with this kind of organization	8
I do not know how I should fight for resolving important public issues	9
I do not have time	10
Because of health issues or age (for example bad eyesight)	11
Other	12
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

12. **Would you become a member of an organization or union that works on environmental protection issues in your town/village?**

Yes	1
No	0
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

13. **Would you become a member of an organization or union that works on ensuring food safety in Georgia?**

Yes	1
No	0
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

14. **I will now name several organizations. Please tell me is it an NGO or not. If you have not heard about any of these organizations, tell me that you have not heard of the organization.**

		Is a non-governmental organization	Is not a non-governmental organization	Have never heard of the organization	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	United States Agency for International Development, USAID	1	2	3	-1	-2
2	Georgian Young Lawyers' Association, GYLA	1	2	3	-1	-2
3	Parliament of Georgia	1	2	3	-1	-2
4	Labour party	1	2	3	-1	-2
5	Aldagi	1	2	3	-1	-2
6	Association of Unemployed People	1	2	3	-1	-2
7	Transparency Interantioanl - Georgia	1	2	3	-1	-2

8	Rusatvi 2	1	2	3	-1	-2
9	Open Society Georgia Foundation	1	2	3	-1	-2
10	The Society for the Spreading of Literacy	1	2	3	-1	-2

15. What are your main sources for receiving information about NGOs' activities in Georgia?

[INTERVIEWER! Do not read. Correspond. Up to three answers.]

1	TV	GO TO QUESTION 17
2	Internet, excluding social networks	
3	Social networks (for example Facebook)	
4	Radio	GO TO QUESTION 17
5	Newspapers	
6	Acquaintances	
7	From members of NGOs	
8	Other	
-5	<i>(Do not receive any information)</i>	
-1	<i>(Don't know)</i>	
-2	<i>(Refuse to answer)</i>	

16. Which social network is your main source of information about NGOs' activities in Georgia?

[INTERVIEWER! Do not read. Correspond. Accept all answers.]

Instagram	1
Facebook	2
Twitter	3
Одноклассники	4
Other	5

<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

17. [SHOW CARD 17 (Rotation)] In your opinion **what should NGOs be doing in Georgia in the first place?**

[INTERVIEWER! Do not read. Correspond. Accept up to two answers.]

Control the work of governments	1
Protect citizens' rights	2
Should guarantee fairness of elections	3
Provide free legal consultations to citizens	4
Monitor the work of businesses	5
Charity	6
Organize meetings between the government and citizens	7
Consult with citizens about important issues and how to address them	8
Provide various services to people, such as vocational education, training etc.	9
Other	10
<i>(Nothing)</i>	-4
<i>(NGOs should not exist)</i>	-5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

18. What are NGOs in Georgia doing now?

[INTERVIEWER! Do not read. Correspond. Accept all answers.]

Monitor the work of governments	1
Protect citizens' rights	2
Should guarantee fairness of elections	3
Provide free legal consultations to citizens	4
Monitor the work of businesses	5
Charity	6
Organize meetings between the government and citizens	7
Consult with citizens about important issues and how to address them	8
Provide various services to people, such as vocational education, training, etc.	9
Receive grants for the wellbeing of their employees	10
Other	11
Nothing	-5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

19. How would you evaluate the influence of NGOs on the development of Georgia? Do you think this influence is . . . [READ OUT]

Very positive	1
Mainly positive	2
Mainly negative	3
Or very negative?	4
[Do not read!] (No influence at all)	-5
(Don't know)	-1
(Refuse to answer)	-2

20. [SHOW CARD 20 (Rotation)] In your opinion, what is the main motivation of the members of NGOs in Georgia?

[INTERVIEWER! Only one answer.]

Help the population of Georgia to solve their problems	1
Promote Georgia's integration into the EU	2
Promote Georgia's integration into NATO	3
Protect human rights in Georgia	4
Represent the interests of the government	5
Represent the interests of the opposition	6
Represent their foreign funders' interests in Georgia	7
Receive grants, funding	8
Promote the development of democracy, civil society in Georgia	9
Ensure justice in Georgia	10
Other	11
(Don't know)	-1
(Refuse to answer)	-2

21. In your opinion, do NGOs in Georgia mainly protect or not . . . [READ OUT]

		Yes	In part	No	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	The interests of people like you?	1	2	3	-1	-2
2	Georgian traditions?	1	2	3	-1	-2
3	The interests of people working in NGOs?	1	2	3	-1	-2
4	The interests of the Government?	1	2	3	-1	-2
5	The interests of the opposition?	1	2	3	-1	-2
6	The interests of the USA?	1	2	3	-1	-2
7	The interests of the EU?	1	2	3	-1	-2
8	The interests of Russia?	1	2	3	-1	-2

22. [SHOW CARD 22 (Rotation)] In your opinion, what type of a person is most likely to be active in NGO activities?

[INTERVIEWER! Accept up to two answers.]

Someone who knows English and how to use computers	1	
Someone who wants to help people like me	2	
“Grant-eaters“	3	
Someone who is trying to improve the situation in the country	4	
An opposition supporter	5	
A government supporter	6	
Someone who pokes his/her nose in other people’s business	7	
Someone who wants to solve his/her own problems	8	
Careerists	9	
Modern day Komsomolets (Communist Union of Youth members)	10	
Intriguers	11	
Other	12	
I do not have any connections with such people	-5	GO TO QUESTION 24
<i>(Don’t know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

23. [SHOW CARD 23] How much do you trust or distrust a person who is actively engaged in non-governmental work?

Do not trust at all	1
Do not trust	2
Somewhat trust, somewhat distrust	3
Trust	4
Fully trust	5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

24. Do you personally know anybody who has received help from an NGO in Georgia?

Yes	1
No	0
<i>(I have received help)</i>	-4
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

25. In your opinion, where do people like you benefit more from the work of NGOs – in Tbilisi or in the regions?

In Tbilisi	1
In the regions	2
[Do not read!] <i>(People benefit equally in Tbilisi and the regions)</i>	-4
[Do not read!] <i>Neither in Tbilisi nor in the regions</i>	-5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

26. In your opinion, who benefits most from the work of NGOs in Georgia?

[INTERVIEWER! Do not read. Correspond. Accept up to two answers.]

	<i>(Don't know)</i>	-1
	<i>(Refuse to answer)</i>	-2
	<i>No one</i>	-4
	<i>Everyone</i>	-5
1	Entrepreneurs	
2	Politicians, high officials	
3	Rich people	
4	Ordinary people	
5	People working in NGOs	
6	Donors	
7	Other (Please specify:) _____	

27. [SHOW CARD 27 (Rotation)] In your opinion, in which spheres should the government of Georgia consider the positions of NGOs?

[INTERVIEWER! Accept up to three answers.]

	<i>(Don't know)</i>	-1
	<i>(Refuse to answer)</i>	-2
	<i>In no sphere</i>	-4
	<i>In all spheres</i>	-5
1	Education / Science	
2	Social protection	
3	Healthcare	
4	Youth	
5	Culture/Sport	
6	Protection of human rights/minority rights	
7	Development of civil society	
8	Democracy / good governance / rule of law / elections	
9	Economics / entrepreneurship / tourism / employment	
10	Agriculture	
11	Media	
12	Ecology / Protection of the environment	
13	Conflict resolution / IDP issues	
14	Foreign policy / EU integration / Security policy	
15	Other: (Please specify :) _____	

28. [SHOW CARD 28] In the Soviet Union there were “Subbotniki”, where everyone helped to clean up public spaces with the government’s initiative. What do you think about having similar activities in Georgia now? Please tell me which statement do you agree with?

[INTERVIEWER! AFTER THE RESPONDENT CHOOSES THE STATEMENT, ASK: “Do you agree with this statement, or do you agree very strongly with this statement?” ACCEPT ONLY ONE ANSWER.]

Statement 1: We are glad that the government does not force us to participate in such events.		Statement 1: There would be a better situation in Georgia if the government forced us to participate in such events.	
<i>Agree very strongly with Statement 1</i>	<i>Agree with Statement 1</i>	<i>Agree with Statement 2</i>	<i>Agree very strongly with Statement 2</i>
1	2	3	4
<i>[DO NOT READ] Agree with neither</i>		5	
<i>(Don't know)</i>		-1	
<i>(Refuse to answer)</i>		-2	

29. Who do you think provides most of the funding for NGOs in Georgia now?

[INTERVIEWER! Do not read. Correspond. Accept only one answer.]

The Georgian government	1
The opposition	2
Georgian businessmen	3
Foreign businessmen	4
Ordinary citizens	5
Foreign countries	6
The US	7
The EU	8
Russia	9
International organizations	10

The members of NGOs	11
Other (Please specify:)	12
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

30. Who do you think should provide funding for NGOs in Georgia?

[INTERVIEWER! Do not read. Correspond. Accept all answers.]

The Georgian government	1
The opposition	2
Georgian businessmen	3
Foreign businessmen	4
Ordinary citizens	5
Foreign countries	6
The US	7
The EU	8
Russia	9
International organizations	10
The members of NGOs	11
Other (Please specify:)	12
<i>(No one / There is no need)</i>	-4
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

Thank you very much for sharing your opinions about NGOs. Now I will ask you a few questions about the EU.

31. If there were a referendum tomorrow regarding Georgia's membership in the EU, would you vote for or against it?

I would vote for EU membership	1
I would vote against EU membership	2
(Would not vote at all)	3
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

32. [SHOW CARD 32] Please tell me to what extent do you agree or disagree that . . .

		Fully disagree	Rather disagree than agree	Rather agree than disagree	Fully agree	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	The EU supports the development of democracy in non-member countries.	1	2	3	4	-1	-2
2	The EU supports the economic development of Georgia	1	2	3	4	-1	-2
3	The EU is a source for peace and security in Europe	1	2	3	4	-1	-2
4	The EU threatens Georgian traditions.	1	2	3	4	-1	-2
5	The EU is a new form of empire.	1	2	3	4	-1	-2

6	EU countries do not have fewer problems than Georgia	1	2	3	4	-1	-2
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33. Now I will ask you a few questions about companies. I mean all companies that produce or sell products or offer services to people for profit. If you do not consider advertisements, what is your main source of information about companies in Georgia?

[INTERVIEWER! All companies (including transnational) that have businesses in Georgia. We don't mean advertisement. Do not read. Correspond. Accept up to two answers.]

1	TV
2	Internet, excluding social networks
3	Social networks (for example, Facebook)
4	Radio
5	Newspapers
6	Acquaintances
7	Employees of the companies
8	Other
-5	<i>(I do not receive any information except for advertisements)</i>
-1	<i>(Don't know)</i>
-2	<i>(Refuse to answer)</i>

34. Would you like to get more information about companies working in Georgia? Namely:

		Yes	No	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	Who is the owner/shareholder of the company?	1	0	-1	-2
2	What was the profit of the company last year?	1	0	-1	-2

3	How does the company treat its employees?	1	0	-1	-2
4	Who benefits from the company's charity activities?	1	0	-1	-2
5	How did the company select beneficiaries of its charity activities?	1	0	-1	-2
6	What programs did the company implement for the public benefit?	1	0	-1	-2
7	What kind of damage does the company do to the environment?	1	0	-1	-2
8	What kind of corporate social responsibility activities did the company implement?	1	0	-1	-2
9	In case of production or realization, what is the content and quality of produced, sold goods?	1	0	-1	-2

35. In your opinion, in general, can one say Georgian companies . . .

		Yes	No	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	Care about the environment?	1	0	-1	-2
2	Care about the employment of unemployed people?	1	0	-1	-2
3	Engage in charity?	1	0	-1	-2
4	Protect the rights of their own employees?	1	0	-1	-2
5	Care about the protection of Georgian traditions?	1	0	-1	-2
6	Care about the development of the Georgian economy?	1	0	-1	-2
7	Think only about their own benefit?	1	0	-1	-2
8	Bring benefits to public?	1	0	-1	-2
9	Care about consumers' interests?	1	0	-1	-2
10	Make corrupt deals with the government in order to gain profit?	1	0	-1	-2

36. Please, imagine, that you have to make a choice between two products. The price and quality of both products are the same. Which factors will be key in purchasing a certain product?

[INTERVIEWER! Do not read. Correspond. Accept up to two answers.]

1	The advertisement which I like more
2	More attractive packaging
3	It is produced in Georgia
4	It is produced abroad
5	The company is well known for its charity
6	The company is well known for caring about the environment
7	It is produced by a company where my relative/friend is working
8	It is produced by a company that cares about better working conditions for its employees
9	It is produced by a company that has never been involved in corruption
10	It is produced by a company that produces public goods (for example renovation of schools and roads, healthcare, etc.)
11	Whatever my relative/friend advises me
12	Other
-5	<i>(Whichever I find/will not pay attention/I do not care)</i>
-1	<i>(Don't know)</i>
-2	<i>(Refuse to answer)</i>

37. Has a company ever done something you found to be unacceptable (for example: was involved in corruption or damaged the environment) and you refused to buy anything produced by this company or refused to use their services afterwards?

Yes	1
No	0
<i>(I wanted to do this/I thought about this but did not)</i>	-4
<i>(I have never heard anything like this about any company)</i>	-5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

38. [SHOW CARD 38, (Rotation)] People have different opinions about what a good company is. Let's imagine a company called "Aloe" that has worked on the Georgian market for ten years. This company produces different kinds of soaps for families, hotels, hospitals, etc. Its products are sold in every large supermarket and drug store. Over the last few years, the company's turnover was about GEL 800 000 per year. Using this card please tell me which three factors are most important for you to consider "Aloe" a good company?

[INTERVIEWER! If needed stress, that the company does not exist in reality. Accept up to three answers]

1	The company has a good advertising campaign
2	The company cares about the environment
3	The company produces good quality products
4	The management of the company is composed of honest people
5	The company cares about its employees
6	The company uses local raw products in its production processes
7	The company employs Georgian citizens
8	The company pays all taxes honestly
9	The company is founded by foreign investors
10	The company has only Georgian capital
11	The company introduces modern technologies to Georgia

12	The company's employees are professionals
13	The company carries out charity projects
14	The company carries out projects that create public goods
15	The work of the company is transparent
16	The company has never been involved in corruption
17	The product prices are affordable
18	Other
-5	<i>(None of the above mentioned)</i>
-1	<i>(Don't know)</i>
-2	<i>(Refuse to answer)</i>

Vignettes for types of organization

a) Small business [number of employees is less than 20 or annual turnover does not exceed 0.5 million gel]

VN1. Lali has a sewing salon. She works with two other tailors. The revenue of Lali's salon is about GEL 2000 per month. This revenue is mainly spent on wages, purchasing materials and sewing machine repairs. Lali's salon is considered a small business.

B) Medium business [number of employees is 20-100 or annual turnover is 0.5-1.5 million gel]

VN2. The main activity of LTD 'Gzamsheni' is construction and renovation of roads. 'Gzamsheni' is implementing projects worth 1 million Gel a year. There are 35 employees in the company full time. LTD 'Gzamsheni' is considered a medium business.

C) Large business [number of employees exceeds 100 people or annual turnover exceeds 1.5 million]

VN3. c

39. [SHOW CARD 39] [Description of the company, vignettes, 3 questions] **In your opinion how important or unimportant is the role of such companies in the development of Georgia?**

	Very important	1
	Rather important	2
	Medium	3

Rather unimportant	4
Very unimportant	5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

Recently more companies engage in corporate social responsibility. [SHOW CARD 40] Corporate social responsibility means that the company takes responsibility not only for their own interest as required by law but also takes responsibility for solving public issues, helping people in need, protecting the environment, and caring about their own employees. The new model is being implemented according to which business will play a larger role in the development of the society.

40. Until now, have you heard about corporate social responsibility?

[INTERVIEWER! Use show card 40 if needed.]

Yes	1	GO TO QUESTION 47
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

41. In your opinion, are there companies in Georgia that are characterized by corporate social responsibility?

Yes	1
No	0
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

42. [SHOW CARD 42, vignettes] **In your opinion what kind of companies, small, medium or big businesses, should share the principles of corporate social responsibility more? By corporate social responsibility, we mean that the company takes responsibility not only for their own interest as required by law but also takes responsibility for solving public issues, helping people in need, protecting the environment, and caring about their own employees.**

[INTERVIEWER! Accept all answers.]

1	Small business
2	Medium business
3	Large business
-4	<i>(None)</i>
-1	<i>(Don't know)</i>
-2	<i>(Refuse to answer)</i>

43. [SHOW CARD 43] **When the company engages in corporate social responsibility and cares not only about its own profit, but also about the development of the society, in your opinion, what is the reason for doing this?**

[INTERVIEWER! Accept up to three answers.]

1	It tries to attract more clients, this is advertisement
2	Tries to build a good reputation
3	This is requested by the law/government
4	This is requested by NGOs
5	This is requested by International Organizations
6	This is requested by its foreign partners
7	Tries to solve economic problems that people face
8	Cares about the welfare of the employees
9	Cares about society
10	Wants to have a better relationship with the government
11	Other
-1	<i>(Don't know)</i>
-2	<i>(Refuse to answer)</i>

44. [SHOW CARD 44] **and if the company does not engage in corporate social responsibility, why?**

[INTERVIEWER! Accept up to two answers.]

1	Thinks that it won't be beneficial
2	Thinks that people are not interested in this
3	The government does not support business in this
4	This does not concern business
5	The company does not have enough funds
6	Other (<i>Please specify: _____</i>)
-1	<i>(Don't know)</i>
-2	<i>(Refuse to answer)</i>

45. [SHOW CARD 45] **Which of the following statements do you agree with?**

[**INTERVIEWER!** AFTER THE RESPONDENT CHOOSES THE STATEMENT, ASK: “Do you agree with this statement, or do you agree very strongly with this statement?” ACCEPT ONLY ONE ANSWER.]

<u>Statement 1:</u> Companies should implement corporate social responsibility projects that will have long term results and have a big influence on the development of society.		<u>Statement 2:</u> Companies should implement charity projects that will help specific poor people immediately even though this activity may not have a large influence on the development of society.	
<i>Agree very strongly with Statement 1</i>	<i>Agree with Statement 1</i>	<i>Agree with Statement 2</i>	<i>Agree very strongly with Statement 2</i>
1	2	3	4
<i>[DO NOT READ] Agree with neither</i>		5	
<i>(Don't know)</i>		-1	
<i>(Refuse to answer)</i>		-2	

46. **In your opinion, who should persuade Georgian companies to implement corporate social responsibility projects?**

[INTERVIEWER! Do not read. Correspond. Accept up to two answers.]

1	People
2	NGOs
3	Ordinary employees of the company
4	Government
5	The EU
6	Foreign partners/investors in the company
7	Other
-4	<i>(The management of the company should be interested in this)</i>
-6	<i>(There should be no need in persuading companies/no one)</i>
-1	<i>(Don't know)</i>
-2	<i>(Refuse to answer)</i>

47. [SHOW CARD 47, (Rotation)] **Please recall the company ‘Aloe’ that produces soap. From the issues listed on the card which should be the priority for the company in relations with consumers?**

[INTERVIEWER! Accept up to two answers. If the respondent does not remember the company repeat its description: The company Aloe has been in the Georgian market for 10 years. This company produces different kinds of soap for families, hotels, hospitals, etc. Its products are sold in all the big supermarkets and drug stores. Over the last few years, the turnover of the company is about GEL 800 000 per year.]

1	The company should offer a large variety to customers
2	The company should ensure relatively affordable prices for its products
3	The label on the product should reflect its composition
4	The advertisements of the company should not mislead customers
5	The company should respond to the customer’s inquiries and claims in a timely manner
6	Other
-1	<i>(Don’t know)</i>
-2	<i>(Refuse to answer)</i>

Thank you very much for your answers about companies in Georgia. In the end of the interview I will ask you a few questions about yourself.

48. Could you please tell me how often do you use the Internet? Do you use the Internet ...

[READ OUT]

Every day,	1
At least once a week,	2
At least once a month,	3
Less often,	4
or Never?	5
[DO NOT READ] <i>I don't know what the Internet is.</i>	6
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

49. [SHOW CARD 49] Which of the following best describes your situation? Please think about the activity or situation which is primary for you.

[INTERVIEWER! ACCEPT ONLY ONE ANSWER REFLECTING PRIMARY ACTIVITY OF THE RESPONDENT.]

Retired and not working	1	GO TO QUESTION 52
Student and not working	2	
Housewife and not working	3	
Unemployed	4	
Working either part-time or full time (even if the respondent is retired / is a student), including seasonal work	5	
Self-employed (even if the respondent is retired / is a student), including seasonal work	6	
Disabled and unable to work	7	GO TO QUESTION 52
Other	8	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

50. [SHOW CARD 50] Speaking about your **primary** place of employment only, which of the following best describes your status and the type of workplace?

[INTERVIEWER! IF THE RESPONDENT HAS MORE THAN ONE JOB, QUESTIONS 50 AND 51 ARE ABOUT HIS/HER PRIMARY JOB ONLY. "PRIMARY" IS SELF-DEFINED. ACCEPT ONLY ONE ANSWER.]

Run my own business / Self-employed <u>without employees</u> , including working on a land plot	1
Run my own business / Self-employed <u>with employees</u> , including working on a land plot	2
Employee in a small local ¹ family business / household production	3
Employee in a medium-sized or big local private organization, company, or enterprise	4
Employee in a state organization, company, or enterprise	5
Employee in a foreign or international organization, company, enterprise, or joint venture	6
Employee in a local or international non-governmental or non-profit organization	7
<i>Other</i>	8
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

¹ NOTE FOR TRANSLATION: "Local" means national in the sense that this business is **both** national in origin and operates in the given country.

51. **Does your company have a corporate social responsibility program or it does not refer to your company's needs?**

1	It has
2	It does not have
3	It does not refer to my company's needs
-1	<i>(Don't know)</i>
-2	<i>(Refuse to answer)</i>

52. [SHOW CARD 52] **Household income is the sum of monetary income of all household members. Speaking about monetary income of all your household members last month after all taxes are paid, to which of the following groups does your household belong?**

More than 1600 Gel	1
1201 – 1600 Gel	2
801 – 1200 Gel	3
501 – 800 Gel	4
301 – 500 Gel	5
181 - 300 Gel	6
Up to 180 Gel	7
(0)	8
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

53. [SHOW CARD 53] Which of the following statements best describes the current economic situation of your household?

Money is not enough for food.	1
Money is enough for food only, but not for clothes.	2
Money is enough for food and clothes, but not enough for expensive durables like a refrigerator or washing machine.	3
We can afford to buy some expensive durables like a refrigerator or washing machine.	4
We can afford to buy anything we need.	5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

54. [SHOW CARD 54] What is the highest level of education you have achieved to date?

Primary education (either complete or incomplete).	1
Incomplete secondary education.	2
Completed secondary education.	3
Secondary technical education.	4
Incomplete higher education.	5
Completed higher education (BA, MA, or <i>Specialist</i> degree).	6
Post-graduate degree.	7
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

Thank you!

THANK YOU.

Please note that according to the existing practice of conducting this kind of survey, some interviews will be checked by our company a few weeks after the date of the interview. We cannot know in advance whether our interview will be checked – such interviews will be

randomly selected; but if another representative of our research center happens to check whether we had this interview today, please do not be surprised.

The only goal of such a check is to make sure that the interviews were conducted according to the highest professional standards. In the event of such a check, please note that all your answers will remain strictly confidential. Thank you.

T3. Time the interview finished: [INTEND] |__|__| |__|__|
 Hour Minute

[INTERVIEWER! USE 24-HOUR CLOCK.]

INTERVIEWER ASSESSMENT FORM

W1. Was anybody but you and the respondent him/herself able to listen to the respondent's answers during the interview?

<i>Yes, during the entire interview.</i>	1
<i>Yes, most of the time.</i>	2
<i>Yes, for less than half of the interview.</i>	3
<i>Yes, for only a few questions.</i>	4
<i>No.</i>	5

W2. How often was the respondent distracted during the interview, for example answering their phone, talking to family members or neighbors?

<i>Never</i>	1
<i>Just for a few questions (fewer than ten)</i>	2
<i>For some questions, but not that many (approximately between 10 and 20)</i>	3
<i>For a substantial number of questions, but less than half the interview</i>	4
<i>Throughout most of the interview, or through the entire interview</i>	5

W3. How often did you feel that the respondent lacked knowledge about the questions you asked?

<i>Never</i>	1
<i>Just for a few questions (fewer than ten)</i>	2
<i>For some questions, but not that many (approximately between 10 and 20)</i>	3
<i>For a substantial number of questions, but less than half the interview</i>	4
<i>Throughout most of the interview, or through the entire interview</i>	5

W4. How often did you feel the respondent was reluctant to use the SHOW CARDS?

<i>Never</i>	1
<i>Just for a few show cards (less than ten)</i>	2
<i>For some show cards, but not that many (approximately 25% of the show cards)</i>	3
<i>For a substantial number of show cards, but less than half them</i>	4
<i>Throughout most of the interview, or through the entire interview</i>	5

W5. On a scale of 1 to 5, how would you rate the respondent's level of intelligence?

<i>Not at all intelligent</i>	1
<i>Not very intelligent</i>	2
<i>Average</i>	3
<i>Intelligent</i>	4
<i>Very intelligent</i>	5

W6. How would you evaluate sincerity of respondent's answers?

Not at all
sincere

Completely
sincere

1 2 3 4 5 6 7 8 9 10

W7. How tired was the respondent in the end of the interview?

Very tired

Not tired at
all

1 2 3 4 5 6 7 8 9 10

W8. How many people attended the interview including you and the respondent?

Thanks you!