

Access of the court in Georgia

February 2020

N1	Sampling Point Number [PSU] [Filled in by the interviewer]	<div style="border-bottom: 1px solid black; width: 100px; margin: 0 auto;"></div>
N2	Household Number [HHID] [Filled in by the interviewer]	<div style="border-bottom: 1px solid black; width: 50px; margin: 0 auto;"></div>
N3	Interviewer's Code [INTID] [Filled in by the interviewer]	<div style="border-bottom: 1px solid black; width: 100px; margin: 0 auto;"></div>

Hello, my name is /first name and last name/ and I represent the Caucasus Research Resource Centers, a non-profit independent research center. We are conducting a survey about how accessible is court in Georgia and would like to ask some questions. Your household has been selected randomly, along with a couple thousand other households in Georgia. Reliability of the survey results depends on your agreement to participate in the survey.

Let's talk about your household. By "household" we mean people presently living with you most of the time, regardless of their legal place of residence, and who share income and expenses. I would like to ask you to tell me only about the members who currently live with you.

Tell me please, according to the definition provided, how many people, including you, are there in your household? [HHSIZE]

[INTERVIEWER! WRITE DOWN THE NUMBER.]

PEOPLE

<i>(Don't know)</i>	-1	NON- RESPONSE
<i>(Refuse to answer)</i>	-2	

N5. Tell me please, according to the definition provided, how many adult members (18 or older), including you, are there in your household?

[INTERVIEWER! WRITE DOWN THE NUMBER.]

Adults

<i>(Don't know)</i>	-1	
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(Refuse to answer)	-2	NON- RESPONSE
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N6. Please list the age of all adult male members of your household, starting with the oldest member. Thank you!

[INTERVIEWER! WRITE THE PROVIDED INFORMATION IN COLUMNS “Sex” AND “Age” OF TABLE N8 BELOW.]

N7. Now please list the age of all adult female members of your household, starting with the oldest member. Thank you!

[INTERVIEWER! WRITE THE PROVIDED INFORMATION IN COLUMNS “Sex” AND “Age” OF TABLE N8 BELOW.]

[INTERVIEWER! IF THERE ARE MORE THAN 6 ADULT HOUSEHOLD MEMBERS, LISTEN TO THE RESPONDENT, BUT DO NOT RECORD MORE THAN 6 HOUSEHOLD MEMBERS IN TABLE N8.]

TABLE N8

#	Name	Gender	Age
1.			
2.			
3.			
4.			
5.			
6.			

[INTERVIEWER! IF THE SAMPLED RESPONDENT IS NOT AT HOME AND WILL NOT BE BACK FOR THE NEXT SEVERAL DAYS, THANK THE HOUSEHOLD MEMBER AND FILL IN THE **INTERVIEWER FORM.]**

[INTERVIEWER! IF THE RESPONDENT REFUSES TO PARTICIPATE IN THE SURVEY, THANK THE HOUSEHOLD MEMBER AND FILL IN THE **INTERVIEWER FORM.]**

First attempt	<div>Result</div> <div><div></div><div></div></div>	<div>Time</div> <div><div><div></div><div></div></div><div><div></div><div></div></div></div> <div>DayMonth</div> <div><div><div></div><div></div></div><div><div></div><div></div></div></div> <div>DayMonth</div>
Second attempt	<div>Result</div> <div><div></div><div></div></div>	<div>Time</div> <div><div><div></div><div></div></div><div><div></div><div></div></div></div> <div>DayMonth</div> <div><div><div></div><div></div></div><div><div></div><div></div></div></div> <div>DayMonth</div>
Third attempt	<div>Result</div> <div><div></div><div></div></div>	<div>Time</div> <div><div><div></div><div></div></div><div><div></div><div></div></div></div> <div>DayMonth</div> <div><div><div></div><div></div></div><div><div></div><div></div></div></div> <div>DayMonth</div>

1. [show card 1] Overall, how would you say, you are interested what is going in the courts of Georgia? Please use the card where 1 means “I am not interested at all”, and 10 means “I am interested very much”.

____|____|

<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

2. Please tell me, how would you rate the performance of the Court system in Georgia? [read out]

Very well	5
Well	4
Neutral	3
Badly	2
Very badly	1
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

3. How do you think the court system has changed in Georgia in the last 6 years? Has it gotten better, stayed the same or gotten worse?

Got better	1
Stayed the same	2
Got worse	3
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

4. Overall, how much do you trust or distrust court system in Georgia? [Read out]

Fully trust	4
Somewhat trust	3
Somewhat distrust	2
Fully distrust	1
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

5. In your opinion how independent or not independent is court system from the political influences? [Read out]

Fully independent	4
Rather independent than not independent	3
Rather not independent than independent	2
Not independent at all	1
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

6. In your opinion, overall, how much accessible is court system for people living in Georgia? [Read out] [Including: financial, territorial, trust, difficulty of compiling documents and other obstacles in the process of access]

Fully accessible	4
Mostly accessible	3
Mostly not accessible	2
Not accessible at all	1
<i>(Don't know)</i>	-1

<i>(Refuse to answer)</i>	-2
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7. In your opinion, how long does it take for the following types of cases to be heard in court? [Do not read! Correspond!]

[Interviewer! including: time in the court from the beginning of the hearing case to the court's decision]

		0 - 6 months	6 - 9 months	9 - 12 months	1 - 3 years	3 years and more	<i>(depends on the specific case)</i>	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	Civil dispute trial –Any dispute between individuals (including one or both parties are companies), such as family and inheritance disputes (divorce, adoption, inheritance), contractual disputes (loans, leasing, installments, etc.) and Other)	1	2	3	4	5	-5	-1	-2
2	Administrative dispute trial – All disputes where the other party is a state body (other than criminal cases), for example: patrol fines, tax disputes, permits issued by City Hall, etc.	1	2	3	4	5	-5	-1	-2
3	Criminal Proceedings - Anything related to crime, such as murder, robbery, robbery, drug offenses, bribery, etc.	1	2	3	4	5	-5	-1	-2

8. In your opinion, it is expensive or cheap to apply a court/participate in hearing processes for people like you? (Including: Advocacy service costs; Costs of preparing procedural documents; Examination costs; Court fees, travel costs, and so on.) [Read out]

Very expensive	4
More expensive than cheap	3
More cheap than expensive	2
Very cheap	1
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

9. In your opinion, what are the likely costs of participating in the trial ... [Do not read! Correspond!]
(Costs include: attorney's fees; procedural costs; forensics; fees; travel expenses, etc.)

		0 – 99 GEL	100 – 499 GEL	500 – 999 GEL	1000 – 2999 GEL	3000 + GEL	Other (specify)	<i>(depends on the case)</i>	<i>(there are no costs)</i>	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	Civil dispute?	1	2	3	4	5	6	-5	-4	-1	-2
2	Administrative disputes?	1	2	3	4	5	6	-5	-4	-1	-2
3	On criminal cases?	1	2	3	4	5	6	-5	-4	-1	-2

10. [Show card 10] Now I'm going to list some of the factors and please tell me how much or not these factors hinder people living in Georgia to apply to court?

		Hinders very much	Somewhat hinders	Somewhat doesn't hinder	Doesn't hinder at all	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	Court costs (levy, attorney's fees, procedural documents drafting costs, expert fees, etc.)	1	2	3	4	-1	-2
2	Timeframe / duration of the hearing	1	2	3	4	-1	-2
3	Court location / territorial access	1	2	3	4	-1	-2
4	Preparation of documents to be submitted to the court	1	2	3	4	-1	-2
5	Distrust of the court	1	2	3	4	-1	-2
6	Lack of the knowledge of Georgian language	1	2	3	4	-1	-2
7	Sex	1	2	3	4	-1	-2
8	The status of the social vulnerable	1	2	3	4	-1	-2
9	That some groups find it unacceptable for a court to intervene in a dispute (cultural factor)	1	2	3	4	-1	-2

10	Danger of revenge (meaning: revenge on the victim by the offender in future)	1	2	3	4	-1	-2
11	Conviction of the offender by the victim, due to impending severe punishment	1	2	3	4	-1	-2

11. [Show card 11] In your opinion, how accessible or not accessible is the court to the following groups living in Georgia? (Rotation) [Accept only one answer in each row]

		Fully accessible	Mostly accessible	Mostly not accessible	Not accessible at all	(Don't know)	(Refuse to answer)
1	Ethnic minorities	4	3	2	1	-1	-2
2	Ethnic Georgian	4	3	2	1	-1	-2
3	Sexual minorities (Lesbian, gay, bisexual, transgender)	4	3	2	1	-1	-2
4	Representative of Traditional sexual orientation - heterosexual	4	3	2	1	-1	-2
5	Non-orthodox Christian, or member of other religion	4	3	2	1	-1	-2
6	Orthodox Christian	4	3	2	1	-1	-2
7	People with disabilities	4	3	2	1	-1	-2
8	Socially vulnerable people	4	3	2	1	-1	-2
9	Women	4	3	2	1	-1	-2
10	Men	4	3	2	1	-1	-2

12. In your opinion, if a person living in Georgia does not trust the court, will he or she still apply to the court if necessary?

Yes	1	Skip to 14
No	0	
<i>(Don't know)</i>	-1	skip to 14
<i>(Refuse to answer)</i>	-2	

13. In your opinion, what are the main reasons why people living in Georgia would not apply to the court? [Interviewer! Do not read! Correspond!, Accept all answers]

Court services are expensive	1
It takes a long time for the court to hear the case	2
I do not trust the court	3
The court is not free from outside influences	4
I have no expectation that the case will be heard fairly	5
Judges are not professionals	6
Judges are not conscientious	7
The court is not territorially accessible	8
Because of the threat of revenge (meaning: revenge on the victim by the offender in the future)	9
The cultural factor - the fact that some groups find it unacceptable for a court to intervene in a dispute	10
Conviction of the offender by the victim, due to impending severe punishment	11
Other (specify)	12
<i>(Don't know)</i>	-1

<i>(Refuse to answer)</i>	-2
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14. Have you heard about alternative mechanisms after settlement / dispute resolution?

		Have heard	Haven't heard	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	Mediation	1	0	-1	-2
2	Arbitrage	1	0	-1	-2
3	Diversion	1	0	-1	-2
4	Other (specify)	1	0	-1	-2

15. Have you heard of the State Legal Aid Service?

Yes	1	skip to 19
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

16. Do you know what types of disputes you can use to help them for?

Yes	1
No	0
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

17. Have you personally applied for the State Legal Aid Service?

Yes	1	skip to 19
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

18. For what did you apply for the State Legal Aid Service? [Read out, Accept all answers]

For a lawyer consultation	1
For representation in court (hiring a lawyer for trials)	2
Assistance in drafting legal documents	3
Other (specify)	4
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

19. Have you heard of other, non-state / non-governmental legal aid service centers?

Yes	1	skip to23
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

20. Which specific non-governmental / non-state legal aid service centers have you heard of? [Do not read. Accept all answers]

Georgian Young Lawyers Association (ბაიბ - GYLA)	1
Transparency International Georgia (თაიბ - TI)	2
Democratic Initiative of Georgia (ჯოღოიბ - GDI)	3
The Human Rights Education and Monitoring Center (ოეზბო - EMC)	4
Human Right Center	5
Other (specify)	6
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

21. Have you applied to any non-state/non-governmental legal service centers?

Yes	1	skip to23
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

22. Why did you apply for this center? [Read out, Accept all answers]

Lawyer's consultation	1
For representation in court (hiring a lawyer for trials)	2
Assistance in drafting legal documents	3
Other (specify)	4
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

23. In general, which do you trust more: the State Legal Aid Service or other, non-state / non-governmental legal aid service centers?

State Legal Aids Service	1
non-state / non-governmental legal aid service centers	2
<i>(Both equally)</i>	-4
<i>(non of them)</i>	-5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

24. Have you addressed to the court in the last 6 years?

Yes	1	skip to27
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

25. Have you been willing to address to court for the last 6 years?

Yes	1	skip to39
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

26. Would you address to the court if you needed it in the future?

Yes	1	skip to40
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

(Ask only those, who answered 'YES' in question 24, those who have addressed to the court in last 6 years)

27. What type of dispute did / do you have in court? [Read out]

[Interviewer: In case respondent has/had few disputes, please ask about last completed one.]

Civil legal dispute	1
Administrative legal dispute	2
Criminal dispute	3
Other (specify)	4
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

28. What was / is your status during the proceedings? [Read out]

Plaintiff	1	skip to36
Defender	2	
Witness	3	
Defendant	4	
Victim	5	
Other (specify)	6	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

29. Did/do you use the services of a lawyer in court proceedings? [Read out]

Yes, with the services of a state attorney	1	skip to31
Yes, with the services of non-governmental lawyers	2	
Yes, with the services of private lawyers	3	
No, they did not use lawyer services	0	
I didn't use, I am a lawyer	-4	skip to31
<i>(not applicable)</i>	-5	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

30. What are the main reasons, you do/did not use with the attorney services?

[Interviewer! Do not read! Correspond! Up to 3 answers]

I didn't have enough money to hire a lawyer	1
I had no information how to get a lawyer	2
There is / was not a lawyer in my settlement	3
I do not trust any lawyer	4
I was able to defend my own interests by myself	5
Other (specify)	5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

31. Territorially how easily or difficultly accessible is/was the court to you?

Very easily accessible	4
More easily than difficultly	3
More difficultly than easily	2
Very difficultly accessible	1
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

32. How difficult or easy was / is it to prepare the documents to be submitted to the court?

Very easy	4
More easy than difficult	3
More difficult than easy	2
Very difficult	1
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

33. How long did it take to complete your trial? [Do not read! Correspond!]

0 -6 months	1
7 – 12 months	2
More than 1 year	3
<i>(The process is ongoing / not yet completed)</i>	-5
<i>(don't know/remember)</i>	-1
<i>(Refuse to answer)</i>	-2

34. How much did you spend on court proceedings?

[Interviewer! Includes: expenses for lawyer, examination, travel, translator, levy, etc.]

[INTERVIEWER! Write down numbers.]

|____|____| GEL

<i>(The process is ongoing / not yet completed)</i>	-5
<i>(Don't know)</i>	-1

<i>(Refuse to answer)</i>	-2
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35. Do you think your case was considered fair?

Yes	1
No	0
<i>(The process is ongoing / not yet completed)</i>	-5
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

36. What was the outcome of your case?

The case ended in my favor	1
The case did not end in my favor	0
<i>(The process is ongoing / not yet completed)</i>	-5
<i>(the case end with an agreement)</i>	-4
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

37. Overall, how would you rate your experience in litigation?

Very positively	4
More positive than negative	3
More negative than positive	2
Very negatively	1
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

38. [Show card 38] Now I am going to read you some factors and please tell me, depending on your experience, how much these factors impede or not impede access to the court?

		Not at all impedes	Mostly does not impede	Mostly impedes	Fully impedes	(Don't know)	(Refuse to answer)
1	Court costs (levy, attorney's fees, procedural documents drafting costs, expert fees, etc.)	4	3	2	1	-1	-2
2	Timeframe / duration of the hearing	4	3	2	1	-1	-2
3	Court location / territorial access	4	3	2	1	-1	-2
4	Preparation of documents to be submitted to the court	4	3	2	1	-1	-2
5	Distrust of the court	4	3	2	1	-1	-2
6	Lack of the knowledge of Georgian language	4	3	2	1	-1	-2
7	Sex	4	3	2	1	-1	-2
8	Socially vulnerable status	4	3	2	1	-1	-2
9	That some groups find it unacceptable for a court to intervene to resolve a dispute (cultural factor)	4	3	2	1	-1	-2

10	Danger of revenge (meaning: revenge on the victim by the offender in future)	4	3	2	1	-1	-2
11	Conviction of the offender by the victim, due to impending severe punishment	1	2	3	4	-1	-2

(Ask only those who answered “yes” on question 25, those who have never addressed to the court but had willing to address in last 5 years)

39. [Show card 39] Now I am going to read some factors and please tell me how each of them had or had not impact on your decision not to appeal to the court?

		It had a big impact	Mostly had an impact	Mostly had no impact	It had no impact at all	(Don't know)	(Refuse to answer)
1	Court costs (levy, attorney's fees, procedural documents drafting costs, expert fees, etc.)	4	3	2	1	-1	-2
2	Timeframe / duration of the hearing	4	3	2	1	-1	-2
3	Court location / territorial access	4	3	2	1	-1	-2
4	Preparation of documents to be submitted to the court	4	3	2	1	-1	-2
5	Distrust of the court	4	3	2	1	-1	-2

6	Lack of the knowledge of Georgian language	4	3	2	1	-1	-2
7	Sex	4	3	2	1	-1	-2
8	Socially vulnerable status	4	3	2	1	-1	-2
9	That some groups find it unacceptable for a court to intervene to resolve a dispute (cultural factor)	4	3	2	1	-1	-2
10	Danger of revenge (meaning: revenge on the victim by the offender in future)	4	3	2	1	-1	-2
11	Conviction of the offender by the victim, due to impending severe punishment	1	2	3	4	-1	-2

Our interview is coming to an end. Now I will ask about you and your family.

40. [Do not read the question, correspond] Respondent's sex:

<i>Male</i>	1
<i>Female</i>	2

41. How old are you?

|____|____| age

<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

42. What is your current marital status?

Never been married	1
Married (civil registration/religious ceremony)	2
Living with a partner without civil or religious marriage	3
Divorced/separated	4
Widow/widower	5
<i>(Refuse to answer)</i>	-2

43. There are a number of ethnic groups living in Georgia. Which ethnic group do you consider yourself a part of?

[Interviewer! Do not read. One answer only]

Armenian	1
Azerbaijani	2
Georgian	3
Other Caucasian ethnicity (Abkhazian, Lezgin, Ossetian, etc.)	4
Russian	5
Kurd or Yezid	6
Other ethnicity	7
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

44. [Show card 44] What is the highest level of education you have achieved to date?
[Interviewer: One answer only.]

Without primary education	1
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Primary education	2
Incomplete secondary education	3
Complete secondary education	4
Secondary technical education	5
Incomplete higher education	6
High education (Specialist, Bachelor or Master degree)	7
Doctorate	8
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

45. Have you received legal education??

Yes	1
No	0
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

46. [Show card 46] Which of the following best describes your situation? Please tell us about your main job.

[Interviewer! Accept only one answer.]

Retired and not working	1	SKIP TO 48
Student and not working	2	
Housewife and not working	3	
Unemployed	4	
Working fulltime or half-time (even if respondent is retired or student), including seasonal work.	5	

Selfemployed (even if respondent is retired or student), including seasonal work.	6	SKIP TO 48
Disabled and can't work.	7	
Other	8	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

47. Please tell me in which field do you work? [Do not read! Correspond!]

[Interviewer! Ask only about main work]

Education	1
Agriculture, hunting or forestry	2
Wholesale and retail trade, repair of motor vehicles, motorcycles, personal use and household goods	3
Government, State Governance and Defense	4
Construction	5
Transport, Shipping and storage, post	6
Hotels, restaurants, cafes	7
Healthcare and Social Security	8
Industry	9
Financial Services / Banking	10
Power supply, gas supply or water supply	11
Mining Industry	12
Real estate activities	13
Media	14
Fishing	15
OTHER (SPECIFY)	16
<i>(REFUSE TO ANSWER)</i>	-2

47_1. In which sector are you employed??

Public sector	1
Private sector	2
Non-governmental sector	3
International organization	4
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

48. [Show card 48] Talking about your personal income after paying taxes, using this card, please tell me what which group does your salary belong to?

2000 GEL or more	1
1001 – 2000 GEL	2
801 – 1000 GEL	3
601 – 800 GEL	4
401 – 600 GEL	5
201 – 400 GEL	6
101 – 200 GEL	7
Up to 100 GEL	8
(0)	9
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

49. [Show card 49] Household income is a sum of monetary income of all household members. Speaking about monetary income of all your household members last month after all taxes are paid, to which of the following groups does your household belong?

2000 GEL or more	1
1001 – 2000 GEL	2
801 – 1000 GEL	3
601 – 800 GEL	4
401 – 600 GEL	5
201 – 400 GEL	6
101 – 200 GEL	7
Up to 100 GEL	8
(0)	9
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

50. In general, do you receive any kind of cash assistance from the state?

Yes	1	END!
No	0	
<i>(Don't know)</i>	-1	
<i>(Refuse to answer)</i>	-2	

51. Please tell me why do you take state assistance? [Do not read! Correspond!, Accept all answers]

OLD AGE PENSION	1
SOCIAL VULNERABILITY	2
IDP	3
PwD	4

Veteran	5
Families with many children	6
Other (specify)	7
<i>(Don't know)</i>	-1
<i>(Refuse to answer)</i>	-2

Thank you!